Getting Started With ResQ

1 DOWNLOAD THE APP

Available for Apple & Android devices
Search "ResQ Medical"

App Store   Google Play

2 OBTAIN LOGIN CREDENTIALS

There are a few different ways to receive credentials and login to the app for the first time.

Receive credentials from your Administrator via email
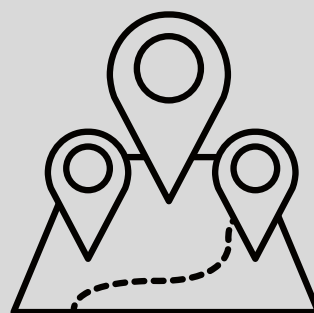**or**
Login with existing MedHub credentials*
or
Register through the ResQ App

(*MedHub Clients only)

3 UPON INITIAL LOGIN

1. Setup security Q&A
2. Agree to EULA
3. Change temporary password
4. Allow ResQ to use your location*

*ResQ is built with location transparency. Learn more about what that means by reading our resident <u>Privacy Promise</u>.

4 CONFIRM LOCATION PERMISSIONS ARE SET TO "ALWAYS"

Setting the location permission to "Always" must occur in order for the ResQ app to function appropriately.

iOS
1. Go to "Settings"
2. Scroll down and click "ResQ"
3. Click "Location"
4. Click "Always"

Android
1. Go to "Settings" on the Android Device
2. Click "Apps & Notifications"
3. Click on "ResQ Medical"
4. Click "Permissions"
5. Click "Location"
6. Select "Allow all the time"

5 EXPLORE THE APP

You are in control of your work hours.

AwayMode: Temporarily disable the automated recording of work hours.

Toggle WorkZones: Swipe the name of any WorkZone to turn off the automatic recording of work hours for any WorkZone™.

Support: Click the "?" icon to access the help section.

View: The online Resident User Guide at <u>ResQmedical.com/residentuserguide</u>

ResQ